



PANDIAN SARASWATHI YADAV ENGINEERING COLLEGE

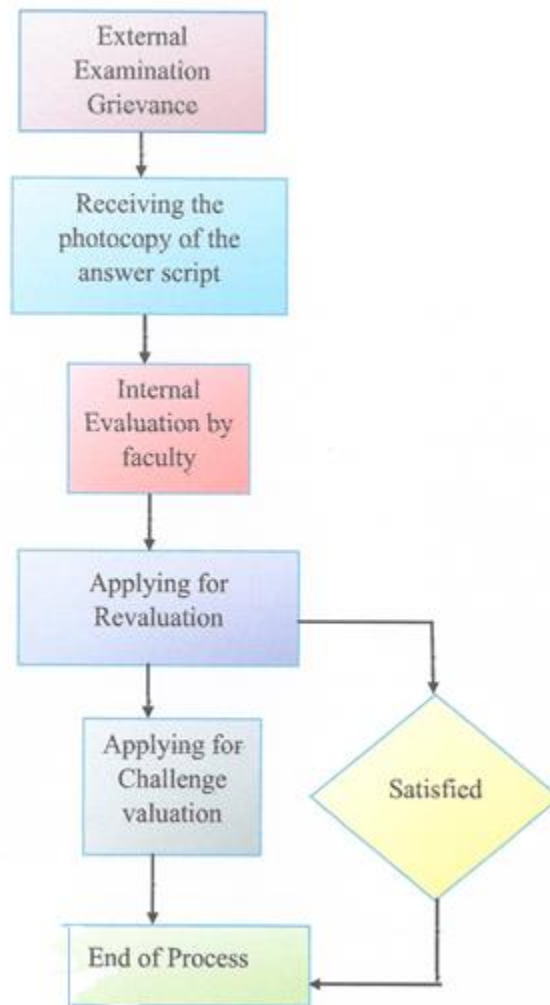
(Approved by AICTE & Affiliated to Anna University, Chennai)

Madurai - Sivagangai Highway, Arasanoor, Thirumansolai Post, Sivagangai Dt. - 630 561, Tamilnadu
Mobile : 9842102628, 7373002628 Email: info@psyec.edu.in Website : www.psyec.edu.in

City Office : 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madurai - 625 014. Telefax- 0452 2682338, Mobile : 98423-02628

Mechanism of External and Internal Assessment Grievance Redressal Process

EXTERNAL GRIEVANCE





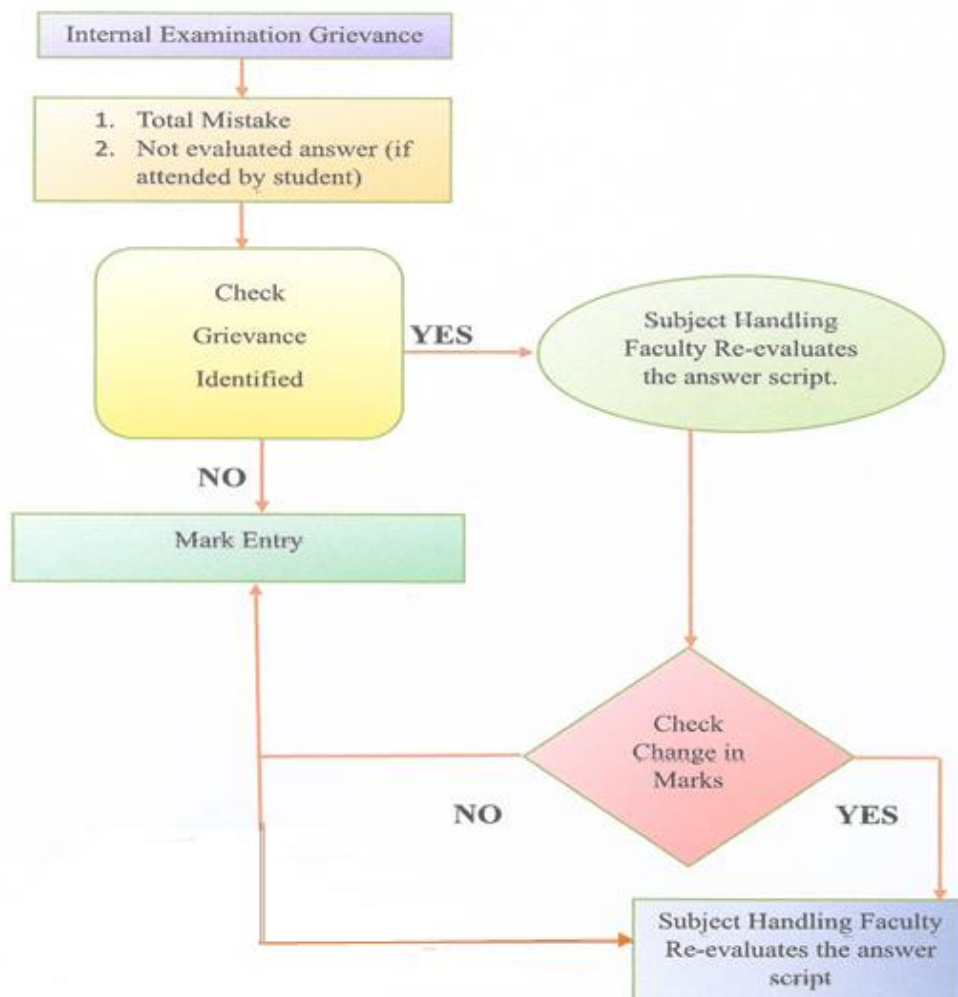
PANDIAN SARASWATHI YADAV ENGINEERING COLLEGE

(Approved by AICTE & Affiliated to Anna University, Chennai)

Madurai - Sivagangai Highway, Arasanoor, Thirumansolai Post, Sivagangai Dt. - 630 561, Tamilnadu
Mobile : 9842102628, 7373002628 Email: info@psyec.edu.in Website : www.psyec.edu.in

City Office : 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madurai - 625 014. Telefax- 0452 2682338, Mobile : 98423-02628

INTERNAL GRIEVANCE





PANDIAN SARASWATHI YADAV ENGINEERING COLLEGE

(Approved by AICTE & Affiliated to Anna University, Chennai)

Madurai - Sivagangai Highway, Arasanoor, Thirumansolai Post, Sivagangai Dt. - 630 561, Tamilnadu

Mobile : 9842102628, 7373002628

Email: info@psyec.edu.in

Website : www.psyec.edu.in

City Office : 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madurai - 625 014. Telefax- 0452 2682338, Mobile : 98423-02628

Students Grievances

1. Types of Grievances:

Grievances related to Anna University examinations can include issues such as:

- Applying for photocopies of answer scripts.
- Requesting revaluation of answer scripts.
- Seeking a review process for the results obtained.
- Correction in the grade sheet (e.g., date of birth, printing mistakes, duplicate grade sheet, name correction, etc.).

2. Handling by COE (Controller of Examinations):

- Grievances related to Anna University examinations are identified through formal applications submitted by students.
- The COE of Anna University is responsible for rectifying these grievances. This includes processing requests for photocopies of answer scripts, conducting revaluation as per the prescribed procedure, and addressing any corrections needed in the grade sheet.

Overall Process:

- **Submission of Grievances:** Students submit their grievances regarding Anna University examinations formally through the prescribed channels.
- **COE's Role:** The COE reviews each grievance, ensures proper documentation, and takes appropriate action to rectify the issue in accordance with Anna University regulations.
- **Communication:** Students are informed of the outcome of their grievance through official communication channels provided by Anna University.