



PANDIAN SARASWATHI YADAV ENGINEERING COLLEGE

(Approved by AICTE & Affiliated to Anna University, Chennai)

Madurai - Sivagangai Highway, Arasanoor, Thirumansolai Post, Sivagangai Dt. - 630 561, Tamilnadu

Mobile : 9842102628, 7373002628

Email: info@psyec.edu.in

Website : www.psyec.edu.in

City Office : 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madurai - 625 014. Telefax- 0452 2682338, Mobile : 98423-02628

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Mechanisms for submission of students grievances through offline/online



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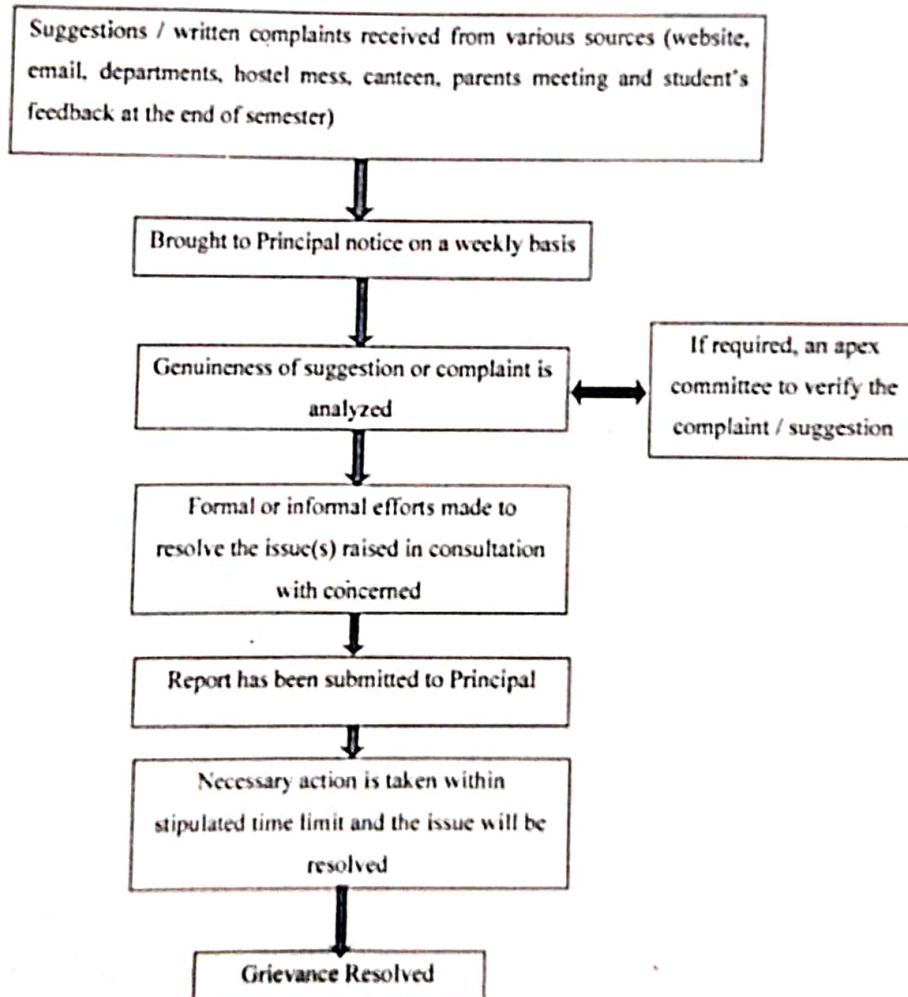
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Grievances and Redressal Mechanism

The purpose of the Committee is to look into the complaints lodged by any student/faculty/non-teaching staff and judge its merit. Students with a genuine grievance may approach the Counsellor, faculty members of the department or HOD in person. In Case the person is unwilling to appear in self, grievances may be dropped in writing at the Complaint box/suggestion bon kept on all floors and respective hostels or by sending an email to the college mail id.



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5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Provision for submitting students' grievances through offline



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SUGGESTION BOX PLACED IN COLLEGE OFFICE ROOM FOR OFFLINE GREIVANCES



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**Provision for submitting students
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The screenshot shows the website of Pandian Saraswathi Yadav Engineering College. The header includes the college logo, name, and contact information. A navigation menu is visible with options like Home, Committee & Cells, About, Academics, Programmes Offered, Placement, IQAC, NAAC, Feedback, Infra Structure, Clubs, and Contact. A yellow banner below the navigation menu reads "Announcements". The main content area features a large image of a palm-lined walkway with the text "Online Grievance Redressal Systems By AICTE". Below this, there are three buttons: "Student Grievance Form", "Faculty Grievance Form", and "AICTE Feed Back", each with a "Click Here..." link. The footer contains the college name, "Quick Links", "Other Links", and "Connect With Us".

Students, Faculty online Grievances Menu in College Website



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The screenshot shows a web browser window with the URL <https://www.psyec.edu.in/student-grievance-form>. The page features a central form titled "Student Grievance Form" with a graduation cap icon. Below the title, it says "Fill in the form for Grievance Redressal Systems By AICTE". The form contains the following fields:

- Name of the Student (text input)
- Register Number (text input)
- Select Department-- (dropdown menu)
- Year of Study-- (dropdown menu)
- Enter Grievance Detail ... (text area)
- Register Now (yellow button with a right-pointing arrow)

In the bottom right corner of the browser window, there is a watermark that says "Activate Windows Go to Settings to activate Windows."

Online Redressal form for Students



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The screenshot shows a web browser window with the URL <https://www.psyec.edu.in/staff-grievance-form>. The page features a central registration form titled "Faculty Grievance Form" with a graduation cap icon. Below the title, it says "Fill in the form for Grievance Redressal Systems By AICTE". The form contains three input fields: "Name of the Faculty" (with a person icon), "--Select Department--" (a dropdown menu), and "Enter Grievance Detail ..." (a text area). A yellow "Register Now" button with a right-pointing arrow is at the bottom of the form. In the bottom right corner of the browser window, there is a watermark that says "Activate Windows Go to Settings to activate Windows."

Online Redressal form for Faculty



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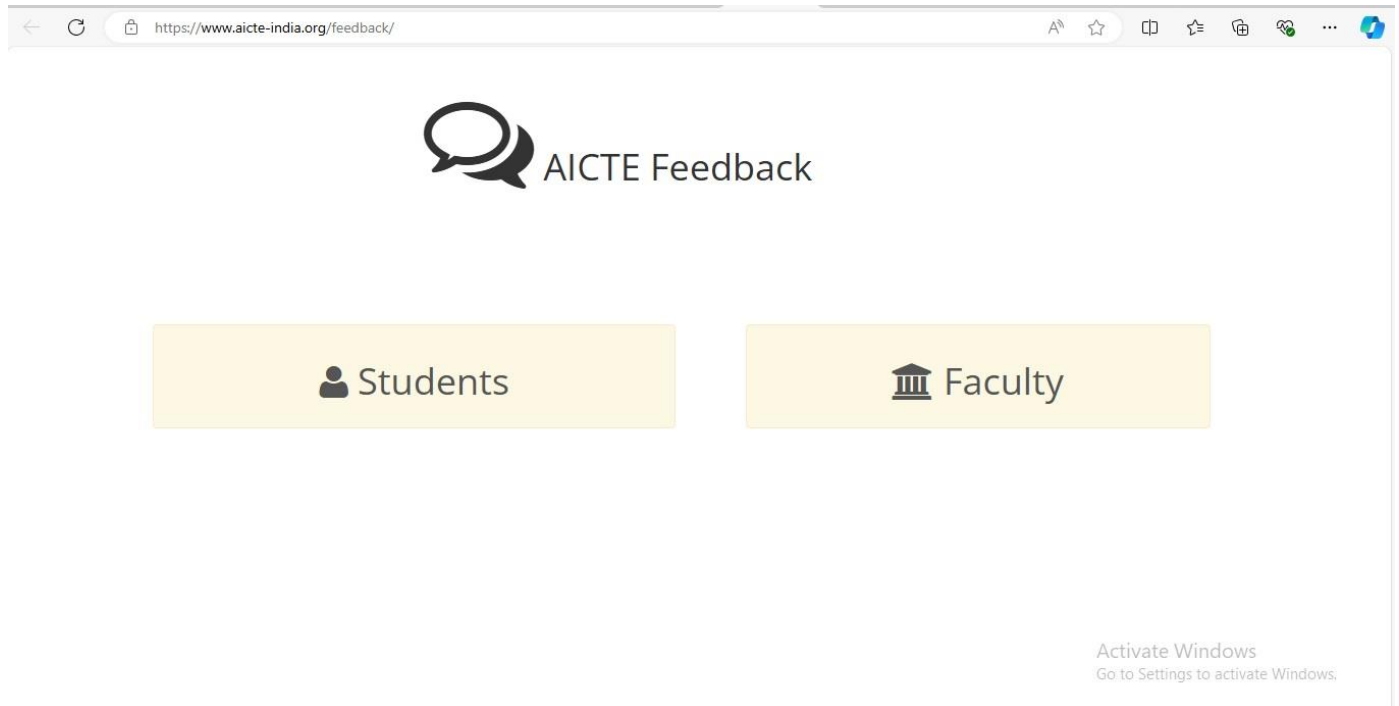
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Online AICTE Feedback facility in college website for students and faculty