

City Office: 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madural - 625 014. Telefax- 0452 2682338, Mobile: 98423-02628

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

Timely Redressal of the Grievances through appropriate committees



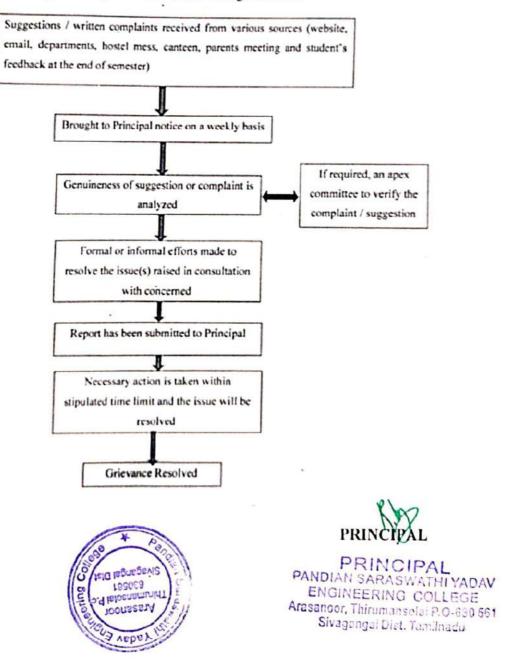
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Madurai - Sivagangai Highway, Arasanoor, Thirumansolai Post, Sivagangai Dt. - 630 561, Tamilnadu Mobile : 9842102628, 7373002628 - Email: info@psyec.edu.in Website : www.psyec.edu.in

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### Grievances and Redressal Mechanism

The purpose of the Committee is to look into the complaints lodged by any student/faculty/non-teaching staff and judge its merit. Students with a genuine grievance may approach the Counsellor, faculty members of the department or HOD in person. In Case the person is unwilling to appear in self, grievances may be dropped in writing at the Complaint box/suggestion bon kept on all floors and respective hostels or by sending an email to the college mail id.





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RefNo:PSYEC/GRC/2022-2023

18.07.2022

### Circular

The First meeting of the Grievance Redressal Committee is scheduled to convene on 22.07.2022 with the primary objective of addressing and resolving the grievances put forth by the students.

Agenda: Regarding Grievances received through the suggestion box opened on 13.07.2022.

Copy To:

1. File / Students Grievance cum Redressal Committee members

2. IQAC



PANDIAN SARASWATHI YADAV ENGINEERING COLLEGE Arasanoor, Thirumansolai P.O-630 561 Sivagangai Dist. Tamilnadu From

K. Sagan, [912021106016]

II - ECE ,

Pandiyan Sanaswathi Yadav Engineering college, Arasanoon.

To

The Pouncipal,

Pandiyan Saraswathi Yadar Engineering college, Assusanoos.

Respected Six,

Sub: Request for orepaining the pipe leakage in mess block negarding

As I'am Studing in II- ECE department in our esteemed institution. This is to inform that, I request to repair of the pipe leakage in the mess block. It causes the bad Smell in the Surroundings. kindly do the heldful as soon as Possible.

Marking You.

Place: Anasanoon.

Date: 8.7.22 il

Your's Surcerely K. Sagary.

Forwardy to Buldy Section.

Do the neutful.

PRINCIPAL NDIAN SARASWATHI YADAV ENGINEERING COLLEGE Arasannor Thirumansolai P.O-650 561

S. Anitha (912020106002) I -ECE, PSYEC, Arasanoos. The Principal, PSYEC, Arasanoor. Dear Sir, Sub: Fam & Tube light not working - reg. In my class room 2H-EC-064, Fans and lights are not working. Kindly request you to repair the same as early as possible icinally do the needful. Thombing yours faithfully 3. Amitha Arasanoor. 29-06-2022. forwarded to Bridge Section. First doprine gal The Oby with City



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City Office: 10, Pandian Saraswathi St, Sivagami Nagar, Narayanapuram, Madurai - 625 014. Telefax- 0452 2682338, Mobile: 98423-02628 25.07.2022

Ref No: PSYEC/GRC/2022-2023

## MINUTES OF THE MEETING OF STUDENTS GRIEVANCE CUM REDRESSAL COMMITTEE

## ACTION TAKEN REPORT

A meeting of the Students Grievance cum Redressal Committee was held on 22.07.2022 at 10.30 a.m. in the Seminar Hall.

The following were the proceedings of the meeting:

As per the grievances received from the students through the complaint box, following were expressed:

- 1. Repair the pipe leakage in the mess block.
- In Lecture Hall No.EC-04 Two ceiling fans are not working.

The action taken report for the above grievances:

S.No	Grievances Received through Suggestion Box opened on 13.07.2022	Action Taken
1.	Repair the pipe leakage in the mess block.	Necessary action was taken and Repaired the pipe leakage in the mess block.
2.	In Lecture Hall No.EC- 04 Two ceiling fans are not working.	The electricians attended to the problem and all fans are functioning well.



M.E., Ph.D., PRINCIPAL PANDIAN SARASWATHI YADAV **ENGINEERING COLLEGE** Arasanoor, Thirumansolai P.O-630 56 Sivagangai Dist, Tamil Nadu



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#### **ACTION TAKEN**



Repaired pipe leakage in the mess block and tap is functioning well



All fans and Tube lights are functioning well in the Lecture Hall No.EC-04